## **IMPORTANT INFORMATION** – DO NOT LOSE



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## **Technical Note - Pairing GN9120Headsets**

## General:

Occasionally a GN6210 Wireless headset may lose connection to its base unit/cradle. When this happens, the headset will not work. This situation may be caused by the base unit losing power at a time that the headset is not sitting in it. This can be due to your power utility having a power supply failure or an electrician turning the power off for protection while they work.

The solution to this is to restore the pairing (i.e. connectivity).

## **Pairing Process:**

- 1. Turn off the base unit/cradle power
- 2. Plug the headset into the base unit
- 3. Turn the base unit power back on
- 4. Wait until the initialisation is completed all LED's cease glowing except the green battery charge LED.