## **IMPORTANT INFORMATION** – DO NOT LOSE



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## **Technical Note - Pairing GN6210 Headsets**

## General:

Occasionally a GN6210 Bluetooth headset may lose connection to its base unit/cradle. When this happens, the headset will not work. This situation may be caused by the base unit losing power at a time that the headset is not charging in it. This can be due to your power utility having a power supply failure or an electrician turning the power off for protection while they work.

The solution to this is to restore the pairing (i.e. connectivity).

## **Pairing Process:**

- Ensure that the headset is turned off.
- Ensure that the headset and base unit are within 1 metre of each other and are away from any other units.
- Press and hold the "on" button on the headset until the blue light on the headset is on solid. This may take up to 10 seconds.
- 4. Press and hold the "multifunction" button on the base unit until the pairing indicator (blue light) is on solid.
- 5. 10 rapid flashes of the blue light on both the headset and the base unit plus two beeps of tone in the headset will verify correct pairing.