

IMPORTANT INFORMATION – DO NOT LOSE



AAA Headsets

Email: headsets@aaaheadsets.com.au

Web: www.aaaheadsets.com.au

Technical Note - Pairing Plantronics Voyager 510 Headsets

Source: Plantronics Inc

General:

Occasionally, a Voyager 510 Bluetooth headset may lose connection to its base unit/cradle. When this happens, the headset will not work.

This situation may be caused by the base unit losing power at a time that the headset is not sitting in it. This can be due to your power utility having a power supply failure or an electrician turning the power off for protection while they work. Also, if you purchase a replacement headset, it needs to be paired with your base unit before it will work.

Pairing Process:

Follow the following steps to pair the Voyager 510 headset to its Base Unit:

1. Power down the Base Unit. Power up the Base Unit.
2. The headset does NOT need to be in its' cradle.
3. At the rear of the Base Unit locate the "Speak" and the "Volume fine adjustment" buttons. Press both these simultaneously. Hold them pressed until both the BLUE "talk/online indicator light" and the RED "power indicator light" (on the front of the base unit) start to flash. Then release them.
4. On your headset, locate the "listen volume adjust +" button and the "call control" button. Press both these simultaneously. Hold them pressed until the "status indicator light" on your headset mouthpiece flashes red and blue. Then release them.
5. Pairing is complete, and your headset is ready for use, when the "talk/online indicator light" on the base illuminates solidly (is not flashing) and the "status indicator light" on your headset flashes BLUE.